



# Technical Training Programme

## Passenger

### 1 **MAXIMISING SALES POTENTIAL THROUGH TECHNICAL EXPERTISE (1/2 Day\*)**

#### **COURSE OVERVIEW**

A unique tyre technical course within the industry designed to give any employee in a retail tyre environment who is involved in providing sales advice with a level of tyre knowledge that ensures a high standard of information and service to their customers.

All delegates will gain a clear understanding of the market environment; improve their product expertise and depth of technical knowledge.

### 2 **PASSENGER TYRE TECHNOLOGY (1 Day)**

#### **COURSE OVERVIEW**

A course designed to provide any employee in a retail tyre environment a comprehensive knowledge platform in tyre technology and improve their product expertise and depth of technical knowledge.

### 3 **PASSENGER TYRE FITTING & BALANCING (2 Days)**

#### **COURSE OVERVIEW**

A comprehensive practical tyre fitting course which focuses on ensuring all delegates attending have the knowledge & skills to deliver the highest professional tyre servicing standards.

### 4 **PASSENGER TYRE SERVICE & DAMAGE RECOGNITION (1/2 Day\*)**

#### **COURSE OVERVIEW**

Understanding specific symptoms and problems found on a tyre is an important element in being able to handle the customer's complaints and queries both professionally and efficiently.

With the recent amendment to the Consumer Rights Act then this is even more important as the wrong diagnosis could lead to additional costly legal claims.

### 5 **PASSENGER BRAKE SERVICING & FITTING (2 Days)**

#### **COURSE OVERVIEW**

As part of a leading manufacturer in brake technology this course is aimed at providing delegates with the latest knowledge in servicing and fitting a multitude of current braking systems including electric park, disc & drum.

### 6 **PASSENGER WHEEL ALIGNMENT (2 Day)**

#### **COURSE OVERVIEW**

This course is aimed at those interested in learning the principles and techniques needed to perform both two- and four-wheel steering alignment and steering geometry checks and adjustments. It also concentrates on how to communicate and sell this service to your customers.

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### 7 **ADVANCED BRAKING CONTROL SYSTEMS (1 Day\*)**

#### **COURSE OVERVIEW**

This course focusses on conducting advanced diagnostic testing on typical ESP systems components and identifying component faults that require replacement or repair. It will also enable delegates to conduct complete diagnostic tests on active vehicle systems to locate faults.

### 8 **TYRE PRESSURE MONITORING SYSTEMS (TPMS) (1/2 Day\*)**

#### **COURSE OVERVIEW**

As part of a leading manufacturer in TPMS systems this course is aimed at providing the delegate with skills to manage the function and operation of both direct and indirect Tyre Pressure Monitoring Systems. They will also be able to diagnosis system faults using fault code access and special functions tests as an integral part of the learning experience.

### 9 **INTRODUCTION TO VEHICLE ELECTRICAL SYSTEMS (1 Day)**

#### **COURSE OVERVIEW**

Technicians involved in diagnosis and repair need to work on a variety of electronically controlled vehicle systems.

The aim of this course is to provide a sound knowledge of the essential electronic principles, to assist in understanding the internal function of the sensors and components found on today's vehicles. Course emphasis is focused on the practical construction of electronic circuits using discrete components, the study of various sensor technologies and the bench testing of vehicle components.

### 10 **ADVANCED PASSENGER TYRE DIAGNOSIS (1 Day\*)**

#### **COURSE OVERVIEW**

This course is designed for technicians who are keen to identify the forensic evidence and compile detailed inspection reports to the standard required as part of a crash investigation.